Inspection playbook

Your complete guide to conducting inspections

Garments | Toys | Furniture | Electronic and electrical goods





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Background

As vaccination programmes roll out gradually in different countries, the general public is breathing a collective sigh of relief. Data (Deloitte State of the Consumer Tracker, as of 28 April) has indicated that consumers in key markets such as the US, Canada, Spain, UK, France, Germany, the Netherlands, Japan, South Korea and China, have expressed less anxiety than before, as optimism rises.

The Economist Intelligence Unit is also forecasting robust growth in the retail industry in 2021 among key regions, including growth of 5.8% in Asia and Australasia, 3.7% in western Europe and 3.2% in North America.

We are all acutely aware of how intertwined the quality of your goods is with customer loyalty and brand perception. This holds true even in the time of a global pandemic, despite changes in both purchasing practices (online over traditional shopping) and patterns (household items over fashion and footwear items).

On-site inspection as a way of monitoring and assessing the quality and compliance of goods has proven to be highly effective, especially when production sites are miles away from you and travel is not always feasible or advisable. Trained inspectors, whether they are on your team or from the factories or services providers, give you objective and measurable results of the goods' quality, eliminating unwanted surprises when the goods land in the retail space or arrive at the homes of consumers.

As a supplier, having a robust quality control system in place can demonstrate your commitment to delivering goods that will match the buyer's expectations. Conducting an inspection during the production helps brands to identify possible issues and take corrective measures, reducing defect rates at a later stage.

In this playbook, we will provide an easy-to-understand perspective on AQL standards application and the defect lists designed by our inspection experts for the four most common consumer goods, to help businesses in implementing inspections instantly and efficiently.



Understanding AQL

When we carry out consumer goods inspections, it is very rare that an inspection is done on a full batch of the goods, unless the quantity is very small or the value is very high. Proper sampling is clearly needed for inspection and Acceptance Quality Limit (AQL) is mostly adopted by the industry as the sampling standard.

AQL, previously known as Acceptable Quality Level, provides a quantitative reference to both buyers and suppliers on how many defective products are accepted under one single inspection. Different buyers have different interpretations of defects, which are further classified as critical defects, major defects, and minor defects. Usually, buyers specify their expectation in the defect definition in their inspection protocols or manuals for inspectors' execution. Generally speaking, the higher the value of the goods, the much higher requirement in the AQL sampling standard and passing requirement.

General and Special Sampling Level

The AQL guideline, as shown in table 1, consists of two sampling levels: the General Sampling Level and Special Sampling Level. The latter, as the name suggests, is adopted mainly for special purposes, such as destructive checking.

There are three sub-levels under General Sampling Level, namely GI, GII and GIII, which represent 'Reduced', 'Normal' and 'Tightened' sampling respectively. The ratio of sampling size to lot size increases from GI to GIII level. In most cases of mass consumer products, GI and GII are used for normal inspection.

In reference to the quantity of goods to be inspected, as well as preference on Sampling Level mentioned above, a letter code can be obtained. For example, if the quantity is 1000 and the Sampling Level is GII, the letter code is J.



Implementing AQL Level

After obtaining the letter code, reference should be made to table 2 to identify the acceptance and rejection level. In order to confirm this, AQL Level should be agreed. Under normal inspection, AQL levels range from 0.065 to 6.5. The higher the AQL level, the more lenient the inspection.

Taking back the example with letter code J, and assuming the AQL Level is 2.5, it can be concluded that the acceptance number is 5 and the rejection number is 6. In other words, the AQL suggests that you accept this batch of products if five or fewer defects are identified in the inspection, but to reject the batch if six or more defects are found.

Special situation

In some scenarios, the letter code and AQL Level take you to a blank space. Don't panic!

Assuming your letter code is N and the AQL level is 4, you will just need to take 21 and 22 as the acceptance and rejection numbers respectively.



Product Inspection Acceptance Quality Limit (AQL)

Table 1

	Gener	al Inspection l	Levels	Special Inspection Levels				
Lot Size	ı	II	III	S 1	S2	S3	S4	
2 to 8	Α	Α	В	Α	Α	Α	Α	
9 to 15	Α	В	С	Α	Α	Α	Α	
16 to 25	В	С	D	Α	Α	В	В	
26 to 50	С	D	Е	Α	В	В	С	
51 to 90	С	E	F	В	В	С	С	
91 to 150	D	F	G	В	В	С	D	
151 to 280	Е	G	Н	В	С	D	Е	
281 to 500	F	Н	J	В	С	D	Е	
501 to 1200	G	J	K	С	С	Е	F	
1201 to 3200	H	K	L	С	D	Е	G	
3201 to 10000	J	L	M	С	D	F	G	
10001 to 35000	K	M	N	С	D	F	Н	
35001 to 150000	L	N	Р	D	Е	G	J	
150001 to 500000	М	Р	Q	D	Е	G	J	
500000 and more	N	Q	R	D	Е	Н	K	

Table 2

		Acceptance Quality Limit (AQL) - Normal Inspection													
Letter	Sample	0.	4	0.0	65	1		1.	.5	2.	5	4	1	6.	.5
code	size	Ac	Re	Ac	Re	Ac	Re	Ac	Re	Ac	Re	Ac	Re	Ac	Re
Α	2											1	ļ	0	1
В	3											0	1	1	1
С	5									0	1	1	1	1	l
D	8						,	0	1	1	1	1	ļ	1	2
E	13			1	ļ	0	1	1	1	1	l	1	2	2	3
F	20			0	1	1	1	1	ļ	1	2	2	3	3	4
G	32	0	1	1	1	1	ļ	1	2	2	3	3	4	5	6
Н	50	1	1	1	ļ	1	2	2	3	3	4	5	6	7	8
J	80	1	ļ	1	2	2	3	3	4	5	6	7	8	10	11
K	125	1	2	2	3	3	4	5	6	7	8	10	11	14	15
L	200	2	3	3	4	5	6	7	8	10	11	14	15	21	22
M	315	3	4	5	6	7	8	10	11	14	15	21	22		
N	500	5	6	7	8	10	11	14	15	21	22				
Р	800	7	8	10	11	14	15	21	22						
Q	1250	10	11	14	15	21	22		Re:	Rejection	on num	ber A	c : Acce	ptance	number
R	2000	14	15	21	22	↓ :U	se first	samplir		v arrow					e arrow

Inspection defect lists

Defects on a product can come in various forms, at different locations on the product, and be of varied adverse impact on the sellable value of the goods.

Based on our knowledge and experience in the industry, we have developed upcoming defect lists of four common consumer goods in the market, which can be used by QC/QA teams immediately in inspection. Alternatively, you can modify the lists to best suit your own needs.

Defects are categorised by the attributes and properties of the goods. For example, workmanship of a garment is an important assessment criteria, while the safety of a toy is more significant. It can also effectively serve as a step-by-step inspection flow of the relevant goods. We have also included the conclusion of defect type classification – critical, major and minor. Definitions of these three types of defects are as follows:

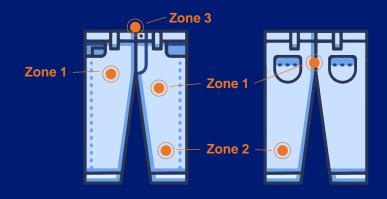
- Critical defect: a defect that fails to meet mandatory regulations and/or affects the safety of consumers/end users.
- Major defect: a defect that leads to product failure and reduction of product's usability or saleability to a large extent.
- Minor defect: a defect that shows deviation from quality standard but is not likely to reduce the usability or saleability of the product.



Defect list for Adult Apparel

(mass market)





Size	Class
> 2 cm	Α
> 0.5 cm and > 2 cm	В
< 0.5 cm	С

1 Fabric defects	S					
1.1. Yarn						
Defect Size class Position class						
Defect	Size class	Zone 1	Zone 2	Zone 3		
	Α	Major	Major	Minor		
a. Foreign yarn	В	Major	Minor	Minor		
	С	Minor	Minor	Minor		
	Α	Major	Minor	Minor		
b. Coarse yarn	В	Minor	Minor	Minor		
	С	Minor	Minor	Minor		
	Α	Major	Major	Minor		
c. Pulled yarn	В	Major	Major	Minor		
·	С	Major	Minor	Minor		
	Α	Major	Minor	Minor		
d. Thick yarn	В	Minor	Minor	Minor		
,	С	Minor	Minor	Minor		
	A	Major	Minor	Minor		
e. Loop yarn	В	Minor	Minor	Minor		
,	С	Minor	Minor	Minor		
	A	Major	Major	Minor		
f. Burned yarn	В	Major	Minor	Minor		
	C	Minor	Minor	Minor		
	A	Major	Major	Minor		
g. Defective yarn	В	Major	Minor	Minor		
g. Boloomo yam	C	Minor	Minor	Minor		
	A	Major	Major	Minor		
h. Loose yarn	В	Major	Minor	Minor		
Looss ya	C	Minor	Minor	Minor		
1.2 Knitting		- IVIIIIOI	IVIIIIOI	TVIII101		
1.2 14	А	Major	Major	Major		
a. Knitting bar	В	Major	Major	Minor		
a. Rinting bai	C	Minor	Minor	Minor		
	A	Major	Major	Major		
b. Knitting defect	В	Major	Major	Minor		
b. Rinting delect	С	Minor	Minor	Minor		
	A	Major	Major	Major		
c. Knitting hole	В					
c. Knitting hole	С	Major Major	Major	Major Major		
		Major	Major	Major Major		
al Madula at 1	A	Major Major	<mark>Major</mark> Minor	Major Minor		
d. Knitting knot	В	Major				
	С	Major	Minor	Minor		
	Α	Major	Major	Major		
e. Running knit	В	Major	Major	Major		
	С	Minor	Minor	Minor		
	Α	Major	Major	Major		
f. Needle drop	В	Major	Major	Major		
	С	Major	Major	Minor		

1 Echric defects				
1 Fabric defects				
	Α	Major	Major	Major
g. Needle skipped	В	Major	Major	Major
	С	Major	Major	Minor
	Α	Major	Major	Major
h. Wrong mending	В	Major	Major	Minor
	С	Major	Minor	Minor
	Α	Major	Major	Major
i. Knitting loose	В	Major	Major	Major
	С	Major	Major	Minor
	Α	Major	Major	Major
j. Single ply	В	Major	Major	Major
,	С	Major	Major	Minor
1.3 Weaving		,	,	
	Α	Major	Major	Major
a. Weaving bar	В	Major	Major	Minor
g 2.4.	С	Minor	Minor	Minor
	A	Major	Major	Major
b. Weaving defect	В	Major	Major	Minor
z. Wearing delect	С	Minor	Minor	Minor
	A	Major	Major	Major
c. Weaving hole	В	Major	Major	Major
c. Weaving note	С	Major	Major	Major
	A	Major	Major	Major
d. Weaving knot	В		Minor	Minor
d. Weaving knot	С	Major	Minor	Minor
		Major		
o Fabria damaga	A	Major	Major	<mark>Major</mark> Minor
e. Fabric damage	В	Major	Major	
	C	Major	Minor	Minor
	A	Major	Major	Major
f. Fabric loose	В	Major	Major	Minor
	С	Major	Minor	Minor
g. Reverse fabric	Α	Major	Major	Major
joint	В	Major	Major	Minor
	С	Major	Minor	Minor
1.4 Aspect				
	A	Major	Minor	Minor
a. Pilling	В	Minor	Minor	Minor
	С	Minor	Minor	Minor
	Α	Minor	Minor	Minor
b. Flying dust	В	Minor	Minor	Minor
	С	Minor	Minor	Minor
c. Uneven fringes	Α	Major	Major	Major
c. Uneven fringes length	В	Major	Major	Minor
	С	Major	Minor	Minor
	Α	Major	Major	Major
d. Uneven shape	В	Major	Major	Minor
	С	Major	Minor	Minor
		-		

1 Fabric defects				
1.5 Leather defects				
no Louinor dorooto	A	Major	Major	Minor
a. Scars & leather /	В	Major	Major	Minor
PU appearance	С	Minor	Minor	Minor
	A	Major	Major	Minor
b. Tanning	В	Major	Major	Minor
	С	Minor	Minor	Minor
c. Grain and	A	Major	Major	Minor
c. Grain and finishing	В	Major	Minor	Minor
treatment	С	Minor	Minor	Minor
	A	Major	Major	Minor
d. Damaged	В	Major	Major	Minor
leather / PU	С	Minor	Minor	Minor
2 Colour defects		Willion	Willion	Willion
2.1 Mark				
Eri mark	Α	Major	Major	Major
a. Cleaning mark	В	Major	Minor	Minor
a. Oleaning mark	С	Minor	Minor	Minor
	A	Major	Major	Minor
b. Pencil mark	В	Major	Minor	Minor
b. I choil mark	С	Minor	Minor	Minor
	A	Major	Major	Major
c. Shining mark	В	Major	Minor	Minor
c. Offilling mark	С	Minor	Minor	Minor
	A	Major	Major	Major
d. Rope mark	В	Minor	Minor	Minor
u. Rope mark	С	Minor	Minor	Minor
	A	Major	Minor	Minor
e. Chalk mark	В	Minor	Minor	Minor
C. Orialit mark	C	Minor	Minor	Minor
	A	Major	Major	Minor
f. Crease mark/	В	Major	Minor	Minor
dia mark	С	Minor	Minor	Minor
	A	Major	Major	Minor
g. Washing mark	В	Major	Minor	Minor
gg	С	Minor	Minor	Minor
2.2 Colours				
	Α	Major	Major	Major
a. Colour variation	В	Major	Major	Minor
	С	Minor	Minor	Minor
	Α	Major	Major	Major
b. Shade variation	В	Major	Major	Major
on same piece	С	Major	Major	Major
	Α	Major	Major	Major
c. Colour bar	В	Major	Major	Minor
	С	Minor	Minor	Minor
	•	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		

2 Colour defects				
	Α	Major	Major	Major
d Washing defeats	В	Major		Minor
d. Washing defects		•	Major	
	C	Major	Minor	Minor
	A	Major	Major	Major
e. Uneven dyeing	В	Major	Major	Minor
	С	Major	Minor	Minor
	Α	Major	Major	Major
f. Uneven wash	В	Major	Major	Minor
	С	Minor	Minor	Minor
	Α	Major	Major	Major
g. Stone mark	В	Major	Major	Minor
	С	Minor	Minor	Minor
	Α	Major	Major	Major
h. Acid/ bleach mark	В	Major	Major	Major
	С	Major	Major	Major
	Α	Major	Major	Major
i. Off shade defect	В	Major	Major	Minor
	С	Major	Minor	Minor
	Α	Major	Major	Major
j. Dyeing defect	В	Major	Major	Minor
j. Byonig doloot	С	Major	Minor	Minor
2.3 Stain		Wajor	IVIIIIOI	IVIIIIOI
2.0 Stani	А	Major	Major	Major
a. Dirty stain –	В	Major	Major	Minor
not removable	С	Major	Minor	Minor
	A	•		
b. Dirty stain –		Major	Major	Major
removable	В	Major	Minor	Minor
	C	Major	Minor	Minor
011 4 1	A	Major	Major	Major
c. Oil stain	В	Major	Major	Major
	С	Major	Minor	Minor
	Α	Major	Major	Major
d. Printing stain	В	Major	Minor	Minor
	С	Minor	Minor	Minor
	Α	Major	Major	Major
e. Chemical stain	В	Major	Major	Major
	С	Major	Minor	Minor
3 Accessories & la	bel defe	cts		
3.1 Buttons				
	Α	Major	Major	Major
a. Broken button	В	Major	Major	Major
	С	Major	Major	Major
	Α	Major	Major	Major
b. Missing button	В	Major	Major	Major
ű	С	Major	Major	Major
		,	,	,

3 Accessories & la	abel defe	cts		
	Α	Major	Major	Major
c. Wrong positioned	В	Major	Major	Minor
button	С	Major	Minor	Minor
	Α	Major	Major	Major
d. Unsecured	В	Major	Major	Major
button	С	Major	Major	Major
e. Poor button	Α	Minor	Minor	Minor
assembly	В	Minor	Minor	Minor
(half-stitched)	С	Minor	Minor	Minor
	Α	Major	Major	Minor
f. Wrong button (colous/ style)	В	Major	Major	Minor
(colous/ style)	С	Major	Major	Minor
	Α	Major	Major	Major
g. Rust on button	В	Major	Major	Major
	С	Major	Major	Major
h. Button hole too	Α	Major	Major	Major
tight	В	Major	Major	Major
g	С	Major	Major	Major
i. Poor finishing of	Α	Major	Major	Minor
button hole	В	Major	Major	Minor
	С	Minor	Minor	Minor
j. Damaged button	Α	Major	Major	Major
hole	В	Major	Major	Major
	С	Major	Major	Major
k. Asymmetric	A	Major	Major	Major
button line	В	Major	Minor	Minor
	С	Major	Minor	Minor
I. Wrong button	A	Major	Major	Major
alignment	В	Major	Minor	Minor
2.0.00	С	Major	Minor	Minor
3.2 Sequin, stones/ pe		Major	Major	Major
a. Broken sequin,	A B	Major Major	Major Major	Major Major
stones/ pearls	С	Major	Major	Major
	A	Major	Major	Minor
b. Missing sequin,	В	Major	Minor	Minor
stones/ pearls	C	Minor	Minor	Minor
c. Wrong positioned	A	Major	Major	Minor
c. Wrong positioned sequin, stones/	В	Minor	Minor	Minor
pearls	С	Minor	Minor	Minor
d. Unsecured	Α	Major	Major	Major
sequin, stones/	В	Major	Major	Minor
pearls	С	Major	Minor	Minor
	Α	Minor	Minor	Minor
e. Poor sequin, stones/ pearls	В	Minor	Minor	Minor
stolies/ pealls	С	Minor	Minor	Minor

3 Accessories & la	abel defec	ts		
f. Poor finishing of	Α	Minor	Minor	Minor
sequin, stones/	В	Minor	Minor	Minor
pearls	С	Minor	Minor	Minor
g. Wrong sequin,	Α	Major	Major	Minor
stones/ pearls	В	Major	Major	Minor
(colours/ styles)	С	Major	Major	Minor
h. Wrong alignment	Α	Major	Major	Minor
of sequin,	В	Major	Major	Minor
stones/ pearls	С	Major	Major	Minor
3.3 Rivets and eyelets	5			
a. Broken rivets/	Α	Major	Major	Major
a. Broken rivets/ eyelets	В	Major	Major	Major
0,0.0.0	С	Major	Major	Major
b. Missing rivets/	Α	Major	Major	Major
b. Missing rivets/ eyelets	В	Major	Major	Minor
.,	С	Major	Minor	Minor
c. Wrong position	Α	Major	Major	Major
rivets/ eyelets	В	Major	Major	Minor
,	С	Major	Minor	Minor
d. Unsecured	Α	Major	Major	Major
rivets/ eyelets	В	Major	Major	Major
. ,	С	Major	Major	Major
e. Poor rivets/	Α	Major	Major	Major
eyelets assembly	В	Major	Major	Major
., ,	С	Major	Major	Major
f. Poor finishing	Α	Major	Major	Minor
rivets/ eyelets	В	Major	Minor	Minor
,	С	Major	Minor	Minor
g. Rust on rivets/	Α	Major	Major	Major
eyelets	В	Major	Major	Major
ŕ	С	Major	Major	Major
h. Wrong riverts/	Α	Major	Major	Minor
eyelets (colours/	В	Major	Major	Minor
styles)	С	Major	Major	Minor
i. Wrong rivets/	Α	Major	Major	Minor
eyelets alignment	В	Major	Major	Minor
	С	Major	Major	Minor
3.4 Snaps	Α	Major	Major	Major
a. Broken snaps	В	Major	Major	Major
a. Broken snaps	С	Major	Major	Major
	A	Major	Major	Major
b. Missing snaps	В	Major Major	Major	Major
b. Iviissing snaps	С	Major	Major	Major
	A	Major	Major	Major
c. Wrong position	В	Major	Major	Minor
of snaps	С	Major	Minor	Minor
	U	Major	WIII IOI	IVIII IOI

3 Accessories & la	bel defe	cts		
	А	Major	Major	Major
d. Unsecured	В	Major	Major	Major
snaps	С	Major	Major	Major
	Α	Major	Major	Major
e. Poor snaps assembly	В	Major	Major	Major
assembly	С	Major	Major	Major
f Deen finishing	Α	Major	Major	Minor
f. Poor finishing of snaps	В	Major	Minor	Minor
or onapo	С	Major	Minor	Minor
	Α	Major	Major	Major
g. Rust on snaps	В	Major	Major	Major
	С	Major	Major	Major
h. Wrong snaps	Α	Major	Major	Minor
(colours/ styles)	В	Major	Major	Minor
, ,	С	Major	Major	Minor
i. Defect on snap	Α	Major	Major	Major
appearance	В	Major	Major	Minor
	С	Major	Minor	Minor
j. Wrong snap	A	Major	Major	Major
alignment	В	Major	Major	Minor
	С	Major	Minor	Minor
3.5 Zippers	^	Maian	Maion	Maian
a Drakan zinnara	A	Major	Major	Major
a. Broken zippers	B C	Major	Major	Major
	A	Major Major	Major Major	Major Major
b. Missing zippers	В	Major	Major Major	Major
b. Wilssing Zippers	С	Major	Major	Major
	A	Major	Major	Major
c. Wrong position	В	Major	Major	Major
of zippers	С	Major	Major	Major
	A	Major	Major	Major
d. Zippers not	В	Major	Major	Major
straight	С	Major	Major	Minor
	Α	Major	Major	Major
e. Poor zippers	В	Major	Major	Major
assembly	С	Major	Major	Major
	Α	Major	Major	Major
f. Rust on zippers	В	Major	Major	Major
	С	Major	Major	Major
	Α	Major	Major	Minor
g. Wrong zipper style	В	Major	Minor	Minor
o.y.o	С	Major	Minor	Minor
h Mrong zinger	Α	Major	Major	Minor
h. Wrong zipper colours	В	Major	Minor	Minor
	С	Minor	Minor	Minor

3 Accessories & la	abel d <u>efe</u>	cts		
	Α	Major	Major	Minor
i. Zipper colour	В	Major	Minor	Minor
bled	С	Minor	Minor	Minor
3.6 Embroidery				
	Α	Major	Major	Major
a. Broken embroidery	В	Major	Major	Major
embroidery	С	Major	Major	Major
	Α	Major	Major	Minor
b. Missing embroidery	В	Major	Minor	Minor
ombroidory	С	Minor	Minor	Minor
	Α	Major	Major	Minor
 c. Wrong position of embroidery 	В	Minor	Minor	Minor
or officially	С	Minor	Minor	Minor
d Poor finishing	Α	Minor	Minor	Minor
 d. Poor finishing of embroidery 	В	Minor	Minor	Minor
,	С	Minor	Minor	Minor
e. Wrong colour	Α	Major	Major	Minor
of embroidery	В	Major	Major	Minor
•	С	Major	Major	Minor
f. Asymmetric	Α	Major	Major	Minor
embroidery	В	Major	Minor	Minor
	С	Minor	Minor	Minor
g. Defective	A	Major	Major	Minor
embroidery	В	Major	Minor	Minor
	С	Minor	Minor	Minor
3.7 Print/ flock	•			
a. Damaged print/	A	Major	Major	Major
flock	В	Major	Major	Major
	C A	Major	Major	Major Minor
b. Missing print/	В	Major Major	Major Minor	Minor
flock	С	Minor	Minor	Minor
	A	Major	Major	Minor
c. Wrong position	В	Minor	Minor	Minor
of print/ flock	С	Minor	Minor	Minor
	A	Minor	Minor	Minor
d. Poor finishing	В	Minor	Minor	Minor
of print/ flock	С	Minor	Minor	Minor
	A	Major	Major	Minor
e. Wrong colour/	В	Major	Major	Minor
style of print/ flock	С	Major	Major	Minor
	Α	Major	Major	Minor
f. Asymmetric print/	В	Major	Minor	Minor
flock	С	Minor	Minor	Minor
	Α	Major	Major	Major
g. Print/ flock	В	Major	Major	Minor
visible at back	С	Major	Major	Minor
		-		

3 /	Accessories & la	bel defe	cts		
		Α	Major	Major	Major
h.	Slanted print	В	Major	Major	Minor
		С	Major	Major	Minor
	D : 1	Α	Major	Major	Major
i.	Print colour bleeded	В	Major	Major	Minor
	bieeded	С	Major	Major	Minor
3.8	3 Adjustable waist b	and			
_	Drakan adirotahla	Α	Major	Major	Major
a.	Broken adjustable waist band	В	NA	NA	NA
	Waist baria	С	Major	Major	Major
		Α	Major	Major	Major
b.	Missing adjustable waist band	В	NA	NA	NA
	waist bailu	С	Major	Major	Major
c.	Wrong position	Α	Major	Major	Major
	of adjustable	В	NA	NA	NA
	waist band	С	Major	Major	Major
d	Unsecured	Α	Major	Major	Major
٦.	adjustable waist	В	NA	NA	NA
	band	С	Major	Major	Major
		Α	Minor	Minor	Minor
e.	Wrong adjustable	В	NA	NA	NA
	waist band	С	Minor	Minor	Minor
f.	Poor finishing of	Α	Minor	Minor	Minor
١.	adjustable waist	В	NA	NA	NA
	band	С	Minor	Minor	Minor
		Α	Major	Major	Major
g.	Uneven adjustable	В	NA	NA	NA
	waist band	С	Major	Minor	Minor
3.9	O Composition/ care	labels	,		
а.	Missing	Α	NA	NA	NA
	composition/ care	В	NA	NA	NA
	labels	С	Critical	Critical	Critical
b.	Wrong	Α	NA	NA	NA
	composition/ care	В	NA	NA	NA
	labels	С	Critical	Critical	Critical
c.	Unsecured	Α	NA	NA	NA
•	composition/ care	В	NA	NA	NA
	labels	С	Major	Major	Major
d.	Mistakes on	Α	NA	NA	NA
	composition/ care	В	NA	NA	NA
	labels	С	Major	Major	Major
	Missing shoot on	Α	NA	NA	NA
e	Missing sheet on	_	NA	NA	NA
e.	composition/ care	В	1 1/ 1		
e.		С	Minor	Minor	Minor
	composition/ care labels			Minor NA	Minor NA
e. f.	composition/ care	С	Minor		

3 Accessories & la	abel defe	ects		
g. Poor printing of	Α	NA	NA	NA
composition/ care	В	NA	NA	NA
labels	С	Minor	Minor	Minor
h. Slanted	Α	NA	NA	NA
composition/ care	В	NA	NA	NA
labels	С	Minor	Minor	Minor
i. Missing button on	Α	NA	NA	NA
composition/ care	В	NA	NA	NA
labels	С	Minor	Minor	Minor
j. Wrong stitching of	Α	NA	NA	NA
composition/ care	В	NA	NA	NA
labels	С	Minor	Minor	Minor
k. Damaged	Α	NA	NA	NA
composition/ care	В	NA	NA	NA
labels	С	Major	Major	Major
I. No country of	Α	NA	NA	NA
origin on care	В	NA	NA	NA
labels	С	Major	Major	Major
m. Wrong position	Α	NA	NA	NA
of composition/	В	NA	NA	NA
care labels	С	Major	Major	Major
3.10 Main/ size labels				
a. Missing main/	Α	NA	NA	NA
size labels	В	NA	NA	NA
	С	Major	Major	Major
b. Wrong main/	Α	NA	NA	NA
size labels	В	NA	NA	NA
	С	Major	Major	Major
c. Unsecured main/	A	NA	NA	NA
size labels	В	NA	NA	NA
	C	Major	Major	Major
d. Mistake on main/	A	NA	NA	NA
size labels	В	NA	NA	NA
	C	Major	Major	Major
e. Poor printing of	A	NA	NA	NA
main/ size labels	В	NA	NA	NA Major
	C	Major	Major	Major
f. Slanted main/	A B	NA NA	NA NA	NA NA
size labels	С			
	A	<mark>Major</mark> NA	Major NA	<mark>Major</mark> NA
g. Wrong position of	В	NA NA	NA NA	NA NA
main/ size labels	С	Major	Major	Major
	A	NA	NA	NA
h. Damaged main/	В	NA	NA	NA
size labels	С	Major	Major	Major
	C	iviajui	iviajui	iviajui

3 Accessories & I	abel defe	ets		
	Α	NA	NA	NA
i. Wrong size of	В	NA	NA	NA
garment	С	Major	Major	Major
j. No country of	Α	NA	NA	NA
j. No country of origin on main/	В	NA	NA	NA
size labels	С	Major	Major	Major
3.11 Price Tags				,
	Α	Major	NA	NA
a. Broken price tags	В	Major	NA	NA
1 3	С	Major	NA	NA
	Α	Major	NA	NA
b. Missing price tags	В	Major	NA	NA
aeeg pee ta.ge	С	Major	NA	NA
	A	Minor	NA	NA
c. Wrong position	В	Minor	NA	NA
of price tags	С	Minor	NA	NA
	A	Major	NA	NA
d. Unsecured	В	Major	NA	NA
price tags	С	Major	NA	NA
	A	Major	NA	NA
e. Mistake on	В	Major	NA	NA
price tags	С	Major	NA	NA
	A	Major	NA	NA
f. Wrong price tags	В	Major	NA	NA
Theng phoe tage	С	Major	NA	NA
	A	Major	NA	NA
g. Dirty price tags	В	Major	NA	NA
3 71 3	С	Major	NA	NA
	A	Major	NA	NA
h. Poor printing of	В	Major	NA	NA
price tags	С	Major	NA	NA
3.12 Other accessorie				
	Α	Major	Major	Major
a. Broken	В	Major	Major	Major
accessories	С	Major	Major	Major
	Α	Major	Major	Major
b. Missing	В	Major	Major	Minor
accessories	С	Major	Minor	Minor
	A	Major	Major	Major
c. Wrong position	В	Major	Major	Minor
of accessories	С	Major	Minor	Minor
	Α	Major	Major	Major
d. Unsecured	В	Major	Major	Major
accessories	С	Major	Major	Major
	A	Major	Major	Major
e. Poor assembly	В	Major	Major	Major
of accessories	С	Major	Major	Major
		,	,	,

3 Accessories & la	bel defe	cts		
	Α	Major	Major	Minor
f. Poor finishing of accessories	В	Major	Major	Minor
accessories	С	Minor	Minor	Minor
	Α	Major	Major	Minor
g. Slanted accessories	В	Major	Minor	Minor
accessories	С	Minor	Minor	Minor
	Α	Major	Major	Major
h. Rust on accessories	В	Major	Major	Major
accessories	С	Major	Major	Major
: \M/mamma atula af	Α	Major	Major	Minor
 i. Wrong style of accessories 	В	Major	Minor	Minor
accessines	С	Minor	Minor	Minor
j. Defect on	Α	Major	Major	Minor
accessories'	В	Major	Minor	Minor
appearance	С	Minor	Minor	Minor
	Α	Major	Major	Minor
k. Asymmetric straps	В	Major	Major	Minor
	С	Minor	Minor	Minor
	Α	Major	Major	Major
I. Unsecured straps	В	Major	Major	Major
	С	Major	Major	Major
m. Twisted/	A	Major	Major	Minor
reserve straps	В	Major	Major	Minor
	С	Minor	Minor	Minor
n. Wrong position	A	Major	Major	Minor
of patches	В	Major	Major	Minor
	C	Minor	Minor	Minor
a Clantad natabad	A B	Major	Major	Minor Minor
o. Slanted patched	С	Major Minor	Major Minor	Minor
	A	Major	Major	Minor
p. Accessories	В	Major	Major	Minor
colour bled	С	Minor	Minor	Minor
3.13 Elastic bands		IVIIIIOI	Willion	Willion
	Α	Major	Major	Minor
a. Broken elastic	В	Major	Minor	Minor
bands	С	Minor	Minor	Minor
	Α	Major	Major	Minor
b. Missing elastic bands	В	Major	Minor	Minor
Dallus	С	Minor	Minor	Minor
D. C. L.	Α	Major	Major	Minor
c. Poor finishing of elastic bands	В	Major	Minor	Minor
GIAGLIO DAITUS	С	Minor	Minor	Minor
d. Twisted elastic	Α	Major	Major	Minor
 d. Twisted elastic bands 	В	Major	Major	Minor
	С	Minor	Minor	Minor

3 .	Accessories & la	bel defe	ects		
		А	Major	Major	Minor
e.	Damaged elastic bands	В	Major	Major	Minor
	bands	С	Minor	Minor	Minor
,	O d P t . l . l	Α	Major	Major	Minor
f.	Sewed adjustable elastic band	В	Major	Major	Minor
	ciastic baria	С	Minor	Minor	Minor
4	Neglience from s	suppliers	5		
4.1	Neglience from su	ppliers			
•	Forgotton oborn	Α	Critical	Critical	Critical
a.	Forgotten sharp tools	В	Critical	Critical	Critical
		С	Critical	Critical	Critical
		Α	Major	Major	Major
b.	Forgotten stickers	В	Major	Major	Major
		С	Major	Major	Major
C.	Forgotten	Α	Major	Major	Major
0.	accessories	В	Major	Major	Major
		С	Major	Major	Major
d.	Wrong colour	Α	Major	Major	Major
۳.	of garment	В	Major	Major	Major
		С	Major	Major	Major
e.	Wrong style	A	Major	Major	Major
	of garment	В	Major	Major	Major
		С	Major	Major	Major
,		A	Major	Major	Major
f.	Insects	В	Major	Major	Major
		C A	Major	Major	Major
g.	Foreign body	В	Major	Major	Major
	contamination	С	Major Major	Major Major	Major Major
		A	Major	Major	Major
h.	Mould/ mildew	В	Major	Major	Major
11.	Would, Tillidew	С	Major	Major	Major
		A	Major	Major	Major
i.	Wet/ dampened	В	Major	Major	Major
	products	С	Major	Major	Major
		Α	Major	Major	Major
j.	Odour or bad	В	Major	Major	Major
	small	С	Major	Major	Major
5	Manufacturing d	efects			
	Pockets				
		Α	Major	Major	Major
a.	Asymmetric pockets	В	NA	NA	NA
	podicio	С	NA	NA	NA
		Α	Major	Major	Major
b.	Missing pockets	В	NA	NA	NA
		С	NA	NA	NA

5 Manufacturing de	efects			
o mariaraotaring at	A	Major	NA	NA
c. Poor shaped	В	•	NA	NA
pockets	С	<mark>Major</mark> Minor	NA NA	
				NA
d. Wrong position	A	Major	Major	NA
of pockets	В	Major	Major	NA
	С	Major	Major	NA
e. Poor finishing	A	Major	Major	NA
of pockets	В	Major	Major	NA
	C	Minor	Minor	NA
	Α -	Major	Major	NA
f. Slanted pockets	В	Major	Major	NA
	С	Minor	Minor	NA
	A	Major	Major	NA
g. Loose pockets	В	Major	Major	NA
	С	Minor	Minor	NA
5.2 Belt loop				
a. Asymmetric belt	Α	Major	Major	Major
loop	В	NA	NA	NA
·	С	NA	NA	NA
	Α	Major	Major	Major
b. Missing belt loop	В	NA	NA	NA
	С	NA	NA	NA
a Door ahana of	Α	Major	NA	NA
c. Poor shape of belt loop	В	Major	NA	NA
2011 100P	С	Minor	NA	NA
-l \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	Α	Major	Major	NA
 d. Wrong position of belt loop 	В	Major	Major	NA
or bolt loop	С	Major	Major	NA
. Dan finishing	Α	Major	Major	NA
e. Poor finishing of belt loop	В	Major	Major	NA
or belt loop	С	Minor	Minor	NA
	Α	Major	Major	NA
f. Slanted belt loop	В	Major	Major	NA
	С	Minor	Minor	NA
5.3 Seam/ stitching				
F	Α	Major	Major	Minor
 a. Excessive seam/ over stitching 	В	Major	Major	Minor
over sutoring	С	Minor	Minor	Minor
	Α	Major	Major	Minor
b. Puckering	В	Major	Major	Minor
	С	Minor	Minor	Minor
	Α	Major	Major	Major
c. Unmatching seam	В	Major	Major	Major
	С	Major	Major	Major
	Α	Major	Major	Minor
d. Uneven seam/	В	Major	Major	Minor
uneven stitching	С	Major	Major	Minor
		,	,	

5 Manufacturing de	efects			
	Α	Major	Major	Major
e. Open seam	В	Major	Major	Major
o. Opon coam	C	Major	Major	Major
	A	Major	Major	Major
f. Broken stitch	В	Major	Major	Major
Dioken daten	С	Major	Major	Major
	A	Major	Major	Minor
g. Missing stitch	В	Major	Major	Minor
g. Whooling outon	C	Major	Major	Minor
	A	Major	Major	Minor
h. Irregular stitching/	В	Major	Major	Minor
top stitching	С	Minor	Minor	Minor
	A	Major	Major	Major
i. Skipped stitch	В	Major	Major	Minor
Omppod outon	С	Major	Major	Minor
	A	Major	Major	Major
j. Open linking	В	Major	Major	Major
j. Open miking	С	Major	Major	Major
	A	Major	Major	Major
k. Loose stitch	В	Major	Major	Major
R. LOOSE SHIOH	С	Major	Major	Major
	A	Major	Major	Minor
I. Poor linking/ poor	В	Major	Major	Minor
joint stitch	C	Major	Major	Minor
	A	Major	Major	Minor
m. Pleat	В	Major	Major	Minor
1111 1 1001	C	Minor	Minor	Minor
	Α	Major	Major	Minor
n. Incorrectly placed,	В	Major	Major	Minor
uneven darts	C	Minor	Minor	Minor
	A	Major	Major	Minor
o. Double stitching	В	Major	Major	Minor
o. 2000.0 0	С	Minor	Minor	Minor
5.4 Needles				
	Α	Major	Major	Major
a. Needle holes	В	Major	Major	Major
	С	Major	Major	Major
	Α	Critical	Critical	Critical
b. Broken needles	В	Critical	Critical	Critical
	С	Critical	Critical	Critical
	Α	Major	Major	Major
c. Needle cut	В	Major	Major	Major
	С	Major	Major	Major
	Α	Major	Major	Major
d. Needle mark	В	Major	Major	Major
	С	Major	Major	Major
		,	•	,

5 Manufacturing de	fects			
5.5 Thread				
	Α	Major	Major	Minor
a. Excessive thread	В	Major	Major	Minor
	С	Minor	Minor	Minor
	A	Major	Major	Major
b. Wrong thread	В	, Major	Major	Major
tension	С	Major	Major	Major
	A	Major	Major	Major
c. Unmatching thread	В	Major	Major	Major
o. Orimatoring timeda	С	Major	Major	Major
	A	Major	Major	Major
d. Broken thread	В	•	Major	
u. Diokeii iiileau	С	Major	•	Major
		Major	Major	Major
a I be and the control	A	Minor	Minor	Minor
e. Uncut thread	В	Minor	Minor	Minor
	С	Minor	Minor	Minor
	Α	Major	Major	Major
f. Spreading thread	В	Major	Major	Major
	С	Major	Major	Major
	Α	Major	Major	Minor
g. Loose thread	В	Major	Major	Minor
	С	Minor	Minor	Minor
5.6 Raw materials				
	Α	Major	Major	Major
a. Wrong fabric direction	В	Major	Major	Major
direction	С	Major	Major	Major
	Α	Major	Major	Minor
b. Raw edge	В	Major	Minor	Minor
materials	С	Major	Minor	Minor
	Α	Major	Major	Minor
c. Creased fabric	В	Major	Major	Minor
	С	Major	Minor	Minor
	A	Major	Major	Major
d. Poor shape	В	Major	Major	Minor
	С	Major	Minor	Minor
	A	Major	Major	Major
e. Hole/ bursting	В	Major	Major	Major
c. Hole/ bursuing	С	Major	Major	Major
5.7 Marks	C	iviajui	iviajui	iviaj0i
J.T Walks	Α	Minor	Minor	Minor
o Folding marks				
a. Folding marks	В	Minor	Minor	Minor
	C	Minor	Minor	Minor
. 0	A	Major	Major	Major
b. Glue marks	В	Major	Major	Major
	С	Major	Major	Major

5 Manufacturing d	efects			
o manaratanny a	A	Major	Major	Minor
c. Pressing marks	В	Major	Major	Minor
g	С	Major	Minor	Minor
	Α	Major	Major	Minor
d. Sticker marks	В	Major	Major	Minor
	С	Major	Minor	Minor
	Α	Major	Major	Major
e. Fusing marks	В	Major	Major	Minor
3	С	Major	Minor	Minor
	Α	Major	Major	Major
f. Ironing/ steam	В	Major	Major	Minor
marks	С	Major	Minor	Minor
	A	Major	Major	Major
g. Steam and/ or	В	Major	Major	Minor
wet marks	С	Major	Minor	Minor
5.8 Up & down		,		
	А	Major	Major	Major
a. Interling visible	В	Major	Major	Major
	С	Major	Major	Major
	Α	NA	NA	Minor
b. Poor finishing –	В	NA	NA	Minor
inside	С	NA	NA	Minor
	Α	Major	Major	Minor
c. Slanted placket	В	Major	Major	Minor
	С	Major	Minor	Minor
d. Uneven placket	Α	Major	Major	Major
edge/ uneven	В	Major	Major	Major
collar point	С	Major	Major	Minor
	Α	Major	Major	Minor
e. Twisted grain	В	Major	Major	Minor
	С	Minor	Minor	Minor
	Α	Major	NA	NA
f. Uneven collar	В	Major	NA	NA
	С	Minor	NA	NA
	Α	Major	NA	NA
g. Wavy neck	В	Major	NA	NA
	С	Minor	NA	NA
h D	Α	Major	Major	NA
h. Poor finishing – outside	В	Major	Major	NA
Guisiue	С	Minor	Minor	NA
	Α	Major	Major	Major
i. Uneven sleeve, cuff and leg	В	Major	Major	Major
cuii allu leg	С	Major	Minor	Minor
1 110 1	Α	Major	Major	Major
j. Uneven shoulder/ body	В	Major	Major	Major
body	С	Major	Minor	Minor
		,		

5 Manufacturing de	efects			
Combine formation (Α	Major	NA	NA
c. Centre front up/	В	Major	NA	NA
down	С	Major	NA	NA
	Α	Major	NA	NA
. Wavy placket	В	Major	NA	NA
	С	Major	NA	NA
	Α	Major	Major	Major
m. Uneven bottom hem	В	Major	Major	Major
110111	С	Major	Minor	Minor
Λου (ma ma a t mi a	Α	Major	Major	Major
n. Asymmetric garment	В	Major	Major	Major
gamon	С	Major	Minor	Minor
5.9 Denim defects				
	Α	Major	Major	Major
a. Sand blasting	В	Major	Major	Minor
	С	Major	Minor	Minor
	Α	Major	Major	Major
o. Rubbing	В	Major	Major	Minor
	С	Major	Minor	Minor
	Α	Major	Major	Major
c. Scratching	В	Major	Major	Minor
	С	Major	Minor	Minor
	Α	Major	Major	Major
d. Irregular whiskers	В	Major	Major	Minor
	С	Major	Minor	Minor
0.404/	Α	Major	Major	Major
e. Over/ uneven distressed	В	Major	Major	Minor
dioti 0000u	С	Major	Minor	Minor
. Over/	Α	Major	Major	Major
. Over/ uneven grinding	В	Major	Major	Minor
grinding	С	Major	Minor	Minor
	Α	Major	Major	Major
g. Uneven PP spray	В	Major	Major	Minor
	С	Major	Minor	Minor
	Α	Major	Major	Major
n. Missing lycra	В	Major	Major	Minor
	С	Major	Minor	Minor

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Defect list for Toys

1 5	Safety			
1.1	General safety		Class	
a.	Non-functional sharp point and sharp edge	Critical	NA	NA
b.	Insect/ mildew	Critical	NA	NA
C.	Knives, blades, needles, and similar sharp foreign object contamination	Critical	NA	NA
d.	Incorrect material used	Critical	NA	NA
e.	Missing/ illegal label or marking (CE, WEEE, FCC, EMC)	Critical	NA	NA
f.	Loose or missing protection end cap of tube	Critical	NA	NA
g.	Open seam (EU: CRI) for plush toy	Critical	NA	NA
h.	Gap between moving parts < 5mm or > 13mm	Critical	NA	NA
i.	Small part or small ball accessible before or after on-site testing (for 36 months under)	Critical	NA	NA
j.	Small part without warning (US: for 36 months to 72 months)	Critical	NA	NA
k.	Small ball without warning (US: for 36 monts to 96 months)	Critical	NA	NA
I.	Small part or small ball accessible before and after on-site testing without warning (EU: for over 36months)	Critical	NA	NA
m.	Warning of polybag for Canada not in both English and French	Critical	NA	NA
n.	Incorrect warnings or markings	Critical	NA	NA
0.	Incorrect shape & dimension of CE mark (less than 5mm)	Critical	NA	NA
p.	Dimension of WEEE mark is less than 7mm (for electronic toy)	Critical	NA	NA
q.	Diameter of tip radius of projectiles is less than 2mm	Critical	NA	NA
r.	Leakage of liquid filled toys/ inflatable toys	Critical	NA	NA

2 Appearance			
2.1 General appearance		Class	
Wrong colour or style or type	NA	Major	NA
b. Excessive/ unpleasant odour	NA	Major	NA
c. Deformed, scratched, dirty mark, chipped,	NA	Major	Minor
dent mark, burr			
d. Damaged, broken, cracked, rust marke. Wobble unit	NA	Major	NA
	NA	Major	Minor
f. Poor coating/ plating /polish	NA	Major	Minor
g. Open seam (EU:CRI) or poor seam	Critical	Major	Minor
h. Untrimmed long thread end	NA	Major	NA
i. Over stuffing or under stuffing	NA	Major	NA
j. Paint scratch	NA	Major	Minor
k. White mark	NA	Major	Minor
I. Short shot	NA	Major	Minor
m. Flash	NA	Major	Minor
n. Indentation	NA	Major	Minor
o. Untrimmed long thread	NA	Major	Minor
p. Fabric torn	NA	Major	Minor
q. Elector-plating shadow	NA	Major	Minor
r. Sticker peel off	NA	Major	Minor
 Battery compartment's cover not closing firmly and properly 	NA	Major	NA
t. Elector-plating shadow	NA	Major	NA
2.2 Printing appearance		Class	
a. Incomplete silk screen printing	NA	Class Major	Minor
	NA NA		Minor Minor
a. Incomplete silk screen printing		Major	
a. Incomplete silk screen printingb. Silk screen printing off position	NA	Major Major	Minor
a. Incomplete silk screen printingb. Silk screen printing off positionc. Silk screen printing on wrong position	NA NA	Major Major Major	Minor NA
a. Incomplete silk screen printingb. Silk screen printing off positionc. Silk screen printing on wrong positiond. Smeared silk screen printing	NA NA NA	Major Major Major Major	Minor NA Minor
 a. Incomplete silk screen printing b. Silk screen printing off position c. Silk screen printing on wrong position d. Smeared silk screen printing e. Incomplete tampo printing 	NA NA NA	Major Major Major Major Major	Minor NA Minor Minor
 a. Incomplete silk screen printing b. Silk screen printing off position c. Silk screen printing on wrong position d. Smeared silk screen printing e. Incomplete tampo printing f. Tampo printing off position 	NA NA NA NA	Major Major Major Major Major Major	Minor NA Minor Minor Minor
 a. Incomplete silk screen printing b. Silk screen printing off position c. Silk screen printing on wrong position d. Smeared silk screen printing e. Incomplete tampo printing f. Tampo printing off position g. Smeared tampo printing 	NA NA NA NA NA	Major Major Major Major Major Major Major	Minor NA Minor Minor Minor Minor
 a. Incomplete silk screen printing b. Silk screen printing off position c. Silk screen printing on wrong position d. Smeared silk screen printing e. Incomplete tampo printing f. Tampo printing off position g. Smeared tampo printing h. Tampo printing on wrong position 	NA NA NA NA NA	Major Major Major Major Major Major Major	Minor NA Minor Minor Minor Minor
 a. Incomplete silk screen printing b. Silk screen printing off position c. Silk screen printing on wrong position d. Smeared silk screen printing e. Incomplete tampo printing f. Tampo printing off position g. Smeared tampo printing h. Tampo printing on wrong position i. Decal off position 	NA NA NA NA NA NA NA NA NA	Major	Minor NA Minor Minor Minor Minor Minor Minor Minor
 a. Incomplete silk screen printing b. Silk screen printing off position c. Silk screen printing on wrong position d. Smeared silk screen printing e. Incomplete tampo printing f. Tampo printing off position g. Smeared tampo printing h. Tampo printing on wrong position i. Decal off position j. Incomplete decal 	NA NA NA NA NA NA NA NA NA	Major	Minor NA Minor Minor Minor Minor Minor Minor NA Minor Minor
 a. Incomplete silk screen printing b. Silk screen printing off position c. Silk screen printing on wrong position d. Smeared silk screen printing e. Incomplete tampo printing f. Tampo printing off position g. Smeared tampo printing h. Tampo printing on wrong position i. Decal off position j. Incomplete decal k. Decal printing out of register 	NA	Major	Minor NA Minor Minor Minor Minor Minor Minor NA Minor Minor Minor Minor
 a. Incomplete silk screen printing b. Silk screen printing off position c. Silk screen printing on wrong position d. Smeared silk screen printing e. Incomplete tampo printing f. Tampo printing off position g. Smeared tampo printing h. Tampo printing on wrong position i. Decal off position j. Incomplete decal k. Decal printing out of register l. Decal color off tone 	NA	Major	Minor NA Minor Minor Minor Minor Minor NA Minor Minor Minor Minor Minor
 a. Incomplete silk screen printing b. Silk screen printing off position c. Silk screen printing on wrong position d. Smeared silk screen printing e. Incomplete tampo printing f. Tampo printing off position g. Smeared tampo printing h. Tampo printing on wrong position i. Decal off position j. Incomplete decal k. Decal printing out of register l. Decal color off tone m. Torn decal 	NA N	Major	Minor NA Minor
 a. Incomplete silk screen printing b. Silk screen printing off position c. Silk screen printing on wrong position d. Smeared silk screen printing e. Incomplete tampo printing f. Tampo printing off position g. Smeared tampo printing h. Tampo printing on wrong position i. Decal off position j. Incomplete decal k. Decal printing out of register l. Decal color off tone m. Torn decal n. Incomplete silk screen printing 	NA N	Major	Minor NA Minor Minor Minor Minor Minor NA Minor Minor Minor Minor Minor Minor Minor Minor Minor
 a. Incomplete silk screen printing b. Silk screen printing off position c. Silk screen printing on wrong position d. Smeared silk screen printing e. Incomplete tampo printing f. Tampo printing off position g. Smeared tampo printing h. Tampo printing on wrong position i. Decal off position j. Incomplete decal k. Decal printing out of register l. Decal color off tone m. Torn decal n. Incomplete silk screen printing o. Silk screen printing off position 	NA N	Major	Minor NA Minor
 a. Incomplete silk screen printing b. Silk screen printing off position c. Silk screen printing on wrong position d. Smeared silk screen printing e. Incomplete tampo printing f. Tampo printing off position g. Smeared tampo printing h. Tampo printing on wrong position i. Decal off position j. Incomplete decal k. Decal printing out of register l. Decal color off tone m. Torn decal n. Incomplete silk screen printing o. Silk screen printing on wrong position p. Silk screen printing on wrong position 	NA N	Major	Minor NA Minor
 a. Incomplete silk screen printing b. Silk screen printing off position c. Silk screen printing on wrong position d. Smeared silk screen printing e. Incomplete tampo printing f. Tampo printing off position g. Smeared tampo printing h. Tampo printing on wrong position i. Decal off position j. Incomplete decal k. Decal printing out of register l. Decal color off tone m. Torn decal n. Incomplete silk screen printing o. Silk screen printing on wrong position p. Silk screen printing on wrong position q. Smeared silk screen printing 	NA N	Major	Minor NA Minor Minor Minor Minor Minor NA Minor
 a. Incomplete silk screen printing b. Silk screen printing off position c. Silk screen printing on wrong position d. Smeared silk screen printing e. Incomplete tampo printing f. Tampo printing off position g. Smeared tampo printing h. Tampo printing on wrong position i. Decal off position j. Incomplete decal k. Decal printing out of register l. Decal color off tone m. Torn decal n. Incomplete silk screen printing o. Silk screen printing off position p. Silk screen printing on wrong position q. Smeared silk screen printing r. Decal printing smeared 	NA N	Major	Minor NA Minor
 a. Incomplete silk screen printing b. Silk screen printing off position c. Silk screen printing on wrong position d. Smeared silk screen printing e. Incomplete tampo printing f. Tampo printing off position g. Smeared tampo printing h. Tampo printing on wrong position i. Decal off position j. Incomplete decal k. Decal printing out of register l. Decal color off tone m. Torn decal n. Incomplete silk screen printing o. Silk screen printing off position p. Silk screen printing on wrong position q. Smeared silk screen printing r. Decal printing smeared s. Sticker peel off t. Torn sticker 	NA N	Major	Minor NA Minor Minor Minor Minor Minor NA Minor
 a. Incomplete silk screen printing b. Silk screen printing off position c. Silk screen printing on wrong position d. Smeared silk screen printing e. Incomplete tampo printing f. Tampo printing off position g. Smeared tampo printing h. Tampo printing on wrong position i. Decal off position j. Incomplete decal k. Decal printing out of register l. Decal color off tone m. Torn decal n. Incomplete silk screen printing o. Silk screen printing off position p. Silk screen printing on wrong position q. Smeared silk screen printing r. Decal printing smeared s. Sticker peel off t. Torn sticker 	NA N	Major	Minor NA Minor

2	Appearance					
	Painting appearance		Class			
a.	Over spraying	NA	Major	Minor		
b.	Under spraying	NA	Major	Minor		
C.	Paint scratch off	NA	Major	NA		
d.	Paint peel off	NA	Major	Minor		
е.	Paint smear	NA	Major	Minor		
f.	Poor insufficient coverage	NA	Major	Minor		
g.	Ueven painting	NA	Major	Minor		
h.	Paint accumulation	NA	Major	NA		
i.	Paint stain	NA	Major	Minor		
j.	Poor touch up	NA	Major	Minor		
k.	Dull colour	NA	Major	Minor		
l.	Painting off position	NA	Major	Minor		
m.	Bubbled paint	NA	Major	Minor		
n.	Orange peel effect	NA	Major	Minor		
0.	Incomplete lacquer coverage	NA	Major	Minor		
	Lacquer accumulation	NA	Major	Minor		
p.	Uneven lacquer coating	NA	Major	Minor		
q. r.	Lacquer staining	NA	Major	Minor		
s.	Bubbles in lacquer	NA	NA	Minor		
t.	Lacquer coating too thin	NA	Major	Minor		
	Lacquer coating too thick	NA	-	Minor		
u.		INA	Major	IVIIIOI		
ာ	3 Material					
2.4	Mood		Class			
	Wood	Critical	Class	NIA		
a.	Splinter	Critical	NA	NA		
a. b.	Splinter Broken	NA	NA Major	NA		
a. b. c.	Splinter Broken Crack	NA NA	NA Major Major	NA NA		
a. b. c. d.	Splinter Broken Crack Rough surface	NA NA NA	NA Major Major Major	NA NA Minor		
a.b.c.d.e.	Splinter Broken Crack Rough surface Worm hole	NA NA NA	NA Major Major Major Major	NA NA Minor Minor		
a. b. c. d. e. f.	Splinter Broken Crack Rough surface Worm hole Black/dead knot	NA NA NA NA	NA Major Major Major Major Major	NA NA Minor Minor NA		
a. b. c. d. e. f.	Splinter Broken Crack Rough surface Worm hole Black/dead knot Chip	NA NA NA	NA Major Major Major Major Major Major	NA NA Minor Minor		
a. b. c. d. e. f. g.	Splinter Broken Crack Rough surface Worm hole Black/dead knot Chip Plastic	NA NA NA NA NA	NA Major Major Major Major Major Major Major Class	NA NA Minor Minor NA Minor		
a. b. c. d. e. f. g. 3.2	Splinter Broken Crack Rough surface Worm hole Black/dead knot Chip Plastic Air bubble	NA NA NA NA NA NA	NA Major Major Major Major Major Major Major Class Major	NA NA Minor Minor NA Minor		
a. b. c. d. e. f. g. 3.2 a. b.	Splinter Broken Crack Rough surface Worm hole Black/dead knot Chip Plastic Air bubble Burn mark	NA NA NA NA NA NA NA	NA Major Major Major Major Major Major Class Major Major	NA NA Minor Minor NA Minor Minor		
a. b. c. d. e. f. g. a. b. c.	Splinter Broken Crack Rough surface Worm hole Black/dead knot Chip Plastic Air bubble Burn mark Flow mark	NA	NA Major Major Major Major Major Major Major Class Major Major Major	NA NA Minor Minor NA Minor Minor Minor Minor		
a. b. c. d. g. 3.22 a. b. c. d.	Splinter Broken Crack Rough surface Worm hole Black/dead knot Chip Plastic Air bubble Burn mark Flow mark Flow line	NA	NA Major Major Major Major Major Major Class Major Major Major Major Major	NA NA Minor Minor NA Minor Minor Minor Minor Minor Minor		
a. b. c. d. g. 3.2 a. b. c. d. e.	Splinter Broken Crack Rough surface Worm hole Black/dead knot Chip Plastic Air bubble Burn mark Flow mark Flow line Stress mark	NA	NA Major Major Major Major Major Major Major Class Major Major Major Major Major Major Major Major	NA NA Minor Minor NA Minor Minor Minor Minor Minor Minor Minor Minor		
a. b. c. d. g. 3.22 a. b. c. d. e. f.	Splinter Broken Crack Rough surface Worm hole Black/dead knot Chip Plastic Air bubble Burn mark Flow mark Flow line Stress mark Silver mark	NA N	NA Major Major Major Major Major Major Major Class Major	NA NA Minor Minor NA Minor Minor Minor Minor Minor Minor Minor Minor Minor		
a. b. c. d. e. f. g. d. e. f. g. g. g.	Splinter Broken Crack Rough surface Worm hole Black/dead knot Chip Plastic Air bubble Burn mark Flow mark Flow line Stress mark Silver mark Wire mark	NA N	NA Major Major Major Major Major Major Major Class Major	NA NA Minor Minor NA Minor		
a. b. c. d. e. f. g. f. g. h.	Splinter Broken Crack Rough surface Worm hole Black/dead knot Chip Plastic Air bubble Burn mark Flow mark Flow line Stress mark Silver mark Wire mark Pits	NA N	NA Major Major Major Major Major Major Major Class Major	NA NA Minor Minor NA Minor		
a. b. c. d. e. f. g. d. e. f. g. h. i.	Splinter Broken Crack Rough surface Worm hole Black/dead knot Chip Plastic Air bubble Burn mark Flow mark Flow line Stress mark Silver mark Wire mark Pits Short shot (incomplete filling of a mold cavity)	NA N	NA Major Major Major Major Major Major Major Class Major	NA NA Minor Minor NA Minor		
a. b. c. d. e. f. g. h. i. j.	Splinter Broken Crack Rough surface Worm hole Black/dead knot Chip Plastic Air bubble Burn mark Flow mark Flow line Stress mark Silver mark Wire mark Pits Short shot (incomplete filling of a mold cavity) Shrinkage	NA N	NA Major Major Major Major Major Major Major Class Major	NA NA Minor Minor NA Minor		
a. b. c. d. e. f. g. d. e. f. g. h. i. j. k.	Splinter Broken Crack Rough surface Worm hole Black/dead knot Chip Plastic Air bubble Burn mark Flow mark Flow line Stress mark Silver mark Wire mark Pits Short shot (incomplete filling of a mold cavity) Shrinkage Gate remnant	NA N	NA Major Major Major Major Major Major Major Class Major Najor Najor	NA NA Minor Minor NA Minor		
a. b. c. d. e. f. g. h. i. j. k. l.	Splinter Broken Crack Rough surface Worm hole Black/dead knot Chip Plastic Air bubble Burn mark Flow mark Flow line Stress mark Silver mark Wire mark Pits Short shot (incomplete filling of a mold cavity) Shrinkage Gate remnant Excessive flash	NA N	NA Major Major Major Major Major Major Major Class Major NAjor NA	NA NA Minor Minor NA Minor		
a. b. c. d. e. f. g. h. i. j. k. l. m.	Splinter Broken Crack Rough surface Worm hole Black/dead knot Chip Plastic Air bubble Burn mark Flow mark Flow line Stress mark Silver mark Wire mark Pits Short shot (incomplete filling of a mold cavity) Shrinkage Gate remnant Excessive flash Mould in dirt	NA N	NA Major Major Major Major Major Major Major Major Class Major	NA NA Minor Minor NA Minor		
a. b. c. d. e. f. g. h. i. j. k. l.	Splinter Broken Crack Rough surface Worm hole Black/dead knot Chip Plastic Air bubble Burn mark Flow mark Flow line Stress mark Silver mark Wire mark Pits Short shot (incomplete filling of a mold cavity) Shrinkage Gate remnant Excessive flash	NA N	NA Major Major Major Major Major Major Major Class Major NAjor NA	NA NA Minor Minor NA Minor		

3 Material			
o. Crack	NA	Major	NA
q. Broken	NA	Major	NA
Clamp mark	NA	Major	Minor
s. Too soft	NA	Major	Minor
Too hard	NA	Major	Minor
u. Uneven wall thickness	NA	Major	Minor
v. Eject mark	NA	NA	Minor
w. Impure plastic	NA	Major	Minor
x. Plastic reminder	NA	NA	Minor
y. Plastic residue	NA	NA	Minor
z. Weld line	NA	NA	Minor
aa. Part line misalignment	NA	Major	Minor
3.3 Metal		Class	
a. Rust	NA	Major	NA
o. Oxidation	NA	Major	Minor
c. Deformed	NA	Major	NA
d. Bend	NA	Major	Minor
e. Crack	NA	Major	NA
. Broken	NA	Major	NA
g. Burr	Critical	NA	NA
n. Pin hole	NA	NA	Minor
. Poor polishing	NA	Major	Minor
. Polishing compound	NA	NA	Minor
k. Void	NA	Major	NA
3.4 Fabric/ plush		Class	
a. Incorrect pile depth	NA	Major	NA
o. Broken yarn	NA	Major	NA
c. Coarse yarn of fabric	NA	Major	NA
d. Missed yarn	NA	Major	NA
e. Hole at fabric	NA	Major	NA
E. Fabric torn	NA	Major	NA
g. Permanent fold lines in fabric	NA	Major	NA
n. Crease line in fabric	NA	NA	Minor
. Untrimmed thread end	NA	NA	Minor
. Long loose thread	NA	NA	Minor
3.5 Paper/ cardboard		Class	
a. Printing out of register	NA	Major	Minor
p. White dot	NA	Major	Minor
c. Colour shade	NA	Major	Minor
d. Smeared printing	NA	Major	Minor
e. Discoloration	NA	Major	NA
f. Incorrect paper type	NA	NA	Minor
	1 4/ 1		

h. Torn i. Printing out of register A Function 4.1 General function a. Unit non-functional or malfunction against reference samples and/ or client's requirement b. Non-functional or malfunctional brake system c. Non-functional or malfunctional buckle system d. Non-functional or malfunctional buckle system c. Unable to assemble part/ part cannot match f. No function or malfunction against reference samples and /or client's requirement g. Wobbling unit 5 Packing 5.1 General packing a. Carton marking missing, incorrect or not legible b. Carton type or size not as specification c. Carton damaged d. Incorrect carton/ case pack assortment e. Missing/ incorrect packaging material f. Missing product identification g. Incorrect carton weight h. Incorrect colours, sizes and quality of assortment in cartons i. Country of origin on carton not matching Critical NA	or A
i. Printing out of register 4 Function 4.1 General function a. Unit non-functional or malfunction against reference samples and/ or client's requirement b. Non-functional or malfunctional brake system c. Non-functional or malfunctional buckle system d. Non-functional or malfunctional remote controller/ remote receiver/ over-heat of surface e. Unable to assemble part/ part cannot match f. No function or malfunction against reference samples and /or client's requirement g. Wobbling unit 5 Packing 5.1 General packing a. Carton marking missing, incorrect or not legible b. Carton type or size not as specification c. Carton damaged d. Incorrect carton/ case pack assortment e. Missing/ incorrect packaging material f. Missing product identification g. Incorrect carton weight h. Incorrect colours, sizes and quality of assortment in cartons i. Country of origin on carton not matching Critical NA Major NA NA Major NA Major NA Major NA NA Major NA Major NA Major	or A
4.1 General function a. Unit non-functional or malfunction against reference samples and/ or client's requirement b. Non-functional or malfunctional brake system critical NA N/C. Non-functional or malfunctional buckle system d. Non-functional or malfunctional buckle system critical NA N/C. Non-functional or malfunctional remote controller/ remote receiver/ over-heat of surface e. Unable to assemble part/ part cannot match f. No function or malfunction against reference samples and /or client's requirement g. Wobbling unit NA Major N/C. Spacking 5.1 General packing a. Carton marking missing, incorrect or not legible critical NA N/C. Carton type or size not as specification Critical NA N/C. Carton damaged Critical NA N/C. Missing/ incorrect packaging material Critical NA N/C. Missing product identification Critical NA N/C. Missing product identification Critical NA N/C. Incorrect carton weight Critical NA N/C. Critical NA N/C. Incorrect carton weight Critical NA N/C. Critical NA N/C. Critical NA N/C. Critical NA N/C. Incorrect carton weight Critical NA N/C. Cri	\ \ \
a. Unit non-functional or malfunction against reference samples and/ or client's requirement b. Non-functional or malfunctional brake system c. Non-functional or malfunctional buckle system d. Non-functional or malfunctional remote controller/ remote receiver/ over-heat of surface e. Unable to assemble part/ part cannot match f. No function or malfunction against reference samples and /or client's requirement g. Wobbling unit 5 Packing 5.1 General packing a. Carton marking missing, incorrect or not legible b. Carton type or size not as specification c. Carton damaged d. Incorrect carton/ case pack assortment e. Missing/ incorrect packaging material f. Missing product identification g. Incorrect colours, sizes and quality of assortment in cartons i. Country of origin on carton not matching Critical NA	\ \ \
a. Unit non-functional or malfunction against reference samples and/ or client's requirement b. Non-functional or malfunctional brake system c. Non-functional or malfunctional buckle system d. Non-functional or malfunctional remote controller/ remote receiver/ over-heat of surface e. Unable to assemble part/ part cannot match f. No function or malfunction against reference samples and /or client's requirement g. Wobbling unit h. Major 5.1 General packing a. Carton marking missing, incorrect or not legible b. Carton type or size not as specification c. Carton damaged d. Incorrect carton/ case pack assortment e. Missing/ incorrect packaging material f. Missing product identification g. Incorrect carton weight h. Incorrect colours, sizes and quality of assortment in cartons i. Country of origin on carton not matching Critical NA	\ \ \
reference samples and/ or client's requirement b. Non-functional or malfunctional brake system c. Non-functional or malfunctional buckle system d. Non-functional or malfunctional remote controller/ remote receiver/ over-heat of surface e. Unable to assemble part/ part cannot match f. No function or malfunction against reference samples and /or client's requirement g. Wobbling unit S Packing 5.1 General packing a. Carton marking missing, incorrect or not legible b. Carton type or size not as specification c. Carton damaged d. Incorrect carton/ case pack assortment e. Missing/ incorrect packaging material f. Missing product identification g. Incorrect carton weight h. Incorrect colours, sizes and quality of assortment in cartons i. Country of origin on carton not matching Critical NA	\ \ \
c. Non-functional or malfunctional buckle system d. Non-functional or malfunctional remote controller/ remote receiver/ over-heat of surface e. Unable to assemble part/ part cannot match f. No function or malfunction against reference samples and /or client's requirement g. Wobbling unit 5 Packing 5.1 General packing a. Carton marking missing, incorrect or not legible b. Carton type or size not as specification c. Carton damaged d. Incorrect carton/ case pack assortment e. Missing/ incorrect packaging material f. Missing product identification g. Incorrect carton weight h. Incorrect colours, sizes and quality of assortment in cartons i. Country of origin on carton not matching Critical NA	\ \
d. Non-functional or malfunctional remote controller/ remote receiver/ over-heat of surface e. Unable to assemble part/ part cannot match f. No function or malfunction against reference samples and /or client's requirement g. Wobbling unit 5 Packing 5.1 General packing a. Carton marking missing, incorrect or not legible b. Carton type or size not as specification c. Carton damaged d. Incorrect carton/ case pack assortment e. Missing/ incorrect packaging material f. Missing product identification g. Incorrect carton weight h. Incorrect colours, sizes and quality of assortment in cartons i. Country of origin on carton not matching Critical NA	λ
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samples and /or client's requirement g. Wobbling unit NA Major NA Sequence of Packing 5.1 General packing a. Carton marking missing, incorrect or not legible b. Carton type or size not as specification c. Carton damaged d. Incorrect carton/ case pack assortment e. Missing/ incorrect packaging material f. Missing product identification g. Incorrect carton weight h. Incorrect colours, sizes and quality of assortment in cartons i. Country of origin on carton not matching Critical NA	
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g. Incorrect carton weight h. Incorrect colours, sizes and quality of assortment in cartons i. Country of origin on carton not matching Critical NA NA NA NA NA NA NA NA NA N	
h. Incorrect colours, sizes and quality of assortment in cartons i. Country of origin on carton not matching Critical NA NA NA NA NA NA NA NA NA N	
of assortment in cartons i. Country of origin on carton not matching Critical NA NA NA NA NA NA NA NA NA N	
, ,	
j. Incorrect packing method Critical NA NA	
k. Inadequate carton thickness NA Major N/	
I. Carton sealed incorrectly (stapling, tape or glue)	
m. Missing cardboard inlay on top / bottom side NA Major NA	
6 Sales packaging	
6.1 General sales packing Class	
a. Package seam split NA Major NA	
b. Package deviation NA Major NA	
c. Glue visible, dirty, oil, contaminated, filthy, wrinkle and poor cut	or
d. Package damaged / dampened / deformed NA Major Min	
e. Missing/ incorrect instruction NA Major N/	or
f. Illegible or incorrect printing on price tags/ NA Major NA	
g. Not pressed, folded, hung, poly-bagged or packed as specification NA Major NA	\
h. Missing/ incorrect components NA Major N/	Λ
i. Foreign material within or on the article, hampering use or function of article	\ \



Defect list for Furniture

1	Safety			
1.1	General safety		Class	
a.	Non-functional sharp point and sharp edge	Critical	NA	NA
b.	Insect/ mildew	Critical	NA	NA
C.	Knives, blades, needles and similar sharp foreign object contamination	Critical	NA	NA
d.	Incorrect material used	Critical	NA	NA
e.	Missing/ non-compliant warning/ caution label or marking	Critical	NA	NA
f.	Missing/ non-compliant other label or marking (CE, WEEE, FCC, EMC)	Critical	NA	NA
g.	Loose or missing protection end cap of tube	Critical	NA	NA
h.	Open seam (EU: CRI) for plush toys	Critical	NA	NA
i.	Gap between moving parts <5 mm or > 13mm	Critical	NA	NA
j.	Missing/ non-compliant warning/ caution label or marking	Critical	NA	NA
k.	Missing other client-specific label or marking (e.g. Green Dot, Recycle, Fragile or other marks)	Critical	NA	NA
I.	On-site test failed with safety issue	Critical	NA	NA
2	Appearance			
2.1	General appearance		Class	
a.	Burrs/ sharp points/ sharp edges	Critical	NA	NA
b.	Size/ colour/ construction/ material deviation from requirement	NA	Major	NA
C.	Identation marks/ fragments/ cracks	NA	Major	NA
d.	Missing plastic plug/ rubber	NA	Major	NA
e.	Scratches	NA	Major	Minor
f.	Bad smell	NA	Major	NA
g.	Cracks on any construction	NA	Major	NA
h.	Rusk mark on metal parts	NA	Major	NA
i.	Leather texture/ quality/ colour unmatched	NA	Major	NA
j.	Colour mismatch/ different	NA	Major	NA

2 Appearan	ce			
	seat/ back pad surface	NA	Major	Minor
I. Seat/ back	slanted	Critical	NA	NA
m. Up-down (high-low) chair arm/ railings position	NA	Major	NA
n. Missing pro and seat/ b	e-drill holes on the railing pad back pad	Critical	NA	NA
o. Missing sc	rew and nut	Critical	NA	NA
p. Pre-drill ho jammed	ole on railing and seat/ back pad	Critical	NA	NA
q. Stitched or	n seat/ back unmatched	NA	Major	NA
r. Gap from I	oose inner panel	NA	Major	NA
s. Screws un assessible	der back rest and arm rest easily	Critical	NA	NA
t. Wrong cold	ours of frames/ visible creased frames	NA	Major	NA
u. Skipped st	itches/ overlapping stitches	NA	Major	NA
v. Open sewi	ng seam/ loose stitches	NA	Major	NA
w. Stitch dens	ity too high	NA	Major	NA
x. Stuffing bu	lged	NA	Major	Minor
y. Stuffing of	material exposed	NA	Major	NA
z. Broken lea	ther/ fabric/ PVC surface	NA	Major	NA
	/ leather: harsh hard feel, loose poor pole coverage and colour ed	NA	Major	NA
bb. Bad quality colour mis	/ PVC/ PU: hand feeling, thickness, matched	NA	Major	NA
cc. Dots and s	pots	NA	Major	Minor
dd. Dirty mark		NA	Major	Minor
ee. Gap betwe	en seat and back pad	NA	Major	NA
ff. Loose scre	ws and missing assembling screws	NA	Major	NA
gg. Untrimmed	I thread end	NA	Major	NA
hh. Deformed		NA	Major	Minor
3 Material				
3.1 Wood			Class	
a. Splinter		Critical	NA	NA
b. Broken		NA	Major	NA
c. Crack		NA	Major	NA
d. Rough sur	face	NA	Major	Minor
e. Worm hole		NA	Major	Minor
f. Black/ dea	d knot	NA	Major	NA
g. Chip		NA	Major	NA
3.2 Plastic			Class	
a. Air bubble		NA	NA	NA
b. Burn mark		NA	Major	NA
c. Flow mark		NA	Major	NA
d. Flow line		NA	Major	Minor
e. Stress mar	k	NA	Major	Minor
f. Silver mark	(NA	Major	NA
g. Wire mark		NA	Major	Minor
h. Pits		NA	Major	Minor

i. Short shot (incomplete filling of a mold cavity) NA Major Minor Mi	3 Material			
Shrinkage		NA	Maior	Minor
k. Gate remnant NA NA Minor l. Excessive flash NA NA Minor m. Mould in dirt NA Major Minor n. Wavy surface NA Major Minor o. Rough suface NA Major NA q. Broken NA Major NA q. Broken NA Major Minor s. Uneven wall thickness NA Major Minor v. Plastic reminder NA Major Minor v. Plastic reminder NA NA Minor weld line NA NA Major <			-	
Excessive flash	•		_	
m. Mould in dirt NA Major Minor n. Wavy surface NA Major Minor o. Rough suface NA Major Minor p. Crack NA Major NA q. Broken NA Major Minor r. Clamp mark NA Major Minor s. Uneven wall thickness NA Major Minor v. Velatic NA NA Major Minor v. Weld line NA NA Major Minor v. Weld line NA Major Minor NA NA NA NA <td< th=""><th></th><th></th><th></th><th></th></td<>				
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o. Rough suface NA Major Major Major NA p. Crack NA Major NA q. Broken NA Major Major Minor r. Clamp mark NA Major Minor s. Uneven wall thickness NA Major Minor t. Eject mark NA NA Major Minor u. Impure plastic NA MA Minor v. Plastic reminder NA NA Minor R. Rust NA NA Major NA Rust NA M			-	
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i. Poor polishing j. Polishing compound k. Void NA NA Major NA Major NA 3.4 Fabric/ plush Class a. Incorrect pile depth NA Major NA Major NA Major NA b. Broken yarn NA Major NA NA Major NA Major NA Major NA NA Major NA Major NA NA Minor 4 Function 4.1 General function Class a. Missing parts/ accessories NA	g. Burr	Critical	NA	NA
j. Polishing compound k. Void NA Major NA Major NA 3.4 Fabric/ plush Class a. Incorrect pile depth NA Major NA NA Major NA Major NA NA NA Major NA NA Major NA NA NA Major NA	h. Pin hole	NA	NA	Minor
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d. Missed yarn e. Hole at fabric NA Major NA f. Fabric torn NA Major NA NA Major NA Major Minor Crease lines in fabric NA Major NA Major NA Minor 4 Function 4.1 General function Class A Missing parts/ accessories NA Major NA Major NA Major NA Critical NA	b. Broken yarn	NA	Major	NA
e. Hole at fabric f. Fabric torn NA Major NA g. Permanet fold lines in fabric NA Major NA Major NA Major NA Major NA Major NA Major NA Minor NA Major Minor I. Long loose thread NA NA Minor 4 Function 4.1 General function Class a. Missing parts/ accessories NA Major NA Major NA Minor Critical NA	c. Coarse yarn of fabric	NA	Major	NA
f. Fabric torn g. Permanet fold lines in fabric h. Crease lines in fabric i. Long loose thread 4.1 General function A.1 General function B. Broken wooden panels and railings under normal pressure C. 5-start base deformed or broken while NA Major NA Major NA Major NA Major NA Major NA NA Major NA N	d. Missed yarn	NA	Major	NA
g. Permanet fold lines in fabric h. Crease lines in fabric i. Long loose thread 4 Function 4.1 General function a. Missing parts/ accessories b. Broken wooden panels and railings under normal pressure c. 5-start base deformed or broken while	e. Hole at fabric	NA	Major	NA
h. Crease lines in fabric i. Long loose thread NA NA NA Minor 4 Function 4.1 General function Class a. Missing parts/ accessories b. Broken wooden panels and railings under normal pressure c. 5-start base deformed or broken while NA Major NA NA NA NA	f. Fabric torn	NA	Major	NA
i. Long loose thread 4 Function 4.1 General function a. Missing parts/ accessories b. Broken wooden panels and railings under normal pressure c. 5-start base deformed or broken while NA NA Minor Class NA Major NA NA NA NA NA NA NA NA NA N	g. Permanet fold lines in fabric	NA	Major	NA
4 Function 4.1 General function a. Missing parts/ accessories b. Broken wooden panels and railings under normal pressure c. 5-start base deformed or broken while Critical NA NA NA NA	h. Crease lines in fabric	NA	Major	Minor
4.1 General function a. Missing parts/ accessories b. Broken wooden panels and railings under normal pressure c. 5-start base deformed or broken while Critical Critical NA NA NA NA	i. Long loose thread	NA	NA	Minor
 a. Missing parts/ accessories b. Broken wooden panels and railings under normal pressure c. 5-start base deformed or broken while NA Major NA NA NA 	4 Function			
 a. Missing parts/ accessories b. Broken wooden panels and railings under normal pressure c. 5-start base deformed or broken while NA Major NA NA NA 	4.1 General function		Class	
 b. Broken wooden panels and railings under normal pressure c. 5-start base deformed or broken while Critical NA NA 		NA	Major	NA
c. 5-start base deformed or broken while	b. Broken wooden panels and railings under			
	c. 5-start base deformed or broken while	Critical	NA	NA

4	Function			
d.		Critical	NA	NΙΛ
	product after normal pressure or general use	Critical	NA	NA
e.	Gas-lift up and down automatically or difficultly	NA	Major	NA
f.	Brake mal-function	NA	Major	NA
g.	Brake covered by railing	NA	Major	NA
h.	Base stucked	NA	Major	NA
İ.	Difficult to rotate	NA	Major	NA
j.	Railing lift up-down with difficulty	NA	Major	NA
k.	Poor stability on 5-star base	NA	Major	NA
I.	Poor stability from gas-lift and other spare parts matched	NA	Major	NA
m.	Dust-proof cover broken when down to the lowest	NA	Major	NA
n.	Dust-proof not fully covering roller when up to the highest level	NA	Major	NA
	Packing			
5.1		0.111	Class	214
a.	Carton marking missing, incorrect or not legible	Critical	NA	NA
b.	Carton type or size not as specification	Critical	NA	NA
C.	Damaged carton	Critical	NA	NA
d.	Incorrect carton/ case pack assortment	Critical	NA	NA
e. f.	Missing/ incorrect packaging material	Critical Critical	NA NA	NA NA
	Missing product identification Incorrect carton weight	Critical	NA	NA
g. h.	Incorrect colours, sizes and quality	Critical	INA	INA
	of assortment in cartons	Critical	NA	NA
i.	Country of origin on carton not matching	Critical	NA	NA
j.	Incorrect packing method	Critical	NA	NA
k.	Inadequate carton thickness	NA	Major	NA
I.	Carton sealed incorrectly (stapling, tape or glue)	NA	Major	NA
m.	, ,	NA	Major	NA
	Packing		Class	
	General packaging Package seam split	NA	Class	NA
a. b.	Package deviation	NA NA	Major Major	NA NA
D. С.	Visible glue, dirty, oil, contaminated, filthy,			
	wrinkle or poor cut	NA	Major	Minor
d.	Package damaged/ dampened/ deformed	NA	Major	Minor
e.	Missing/ incorrect instruction	NA	Major	NA
f.	Illegible or incorrect printing on price tags/ labels	NA	Major	NA
g.	Not pressed, folded, hung, poly-bagged and packed as specification	NA	Major	NA
h.	Components missing of incorrect	NA	Major	NA
i.	Foreign material within or on the article, hampering use or function of article	NA	Major	Minor



Defect list for Electronic and Electrical Goods

13	Safety			
	General safety		Class	
a.	Any sharp edge/ sharp point/ burrs that may hurt the user	Critical	NA	NA
b.	Chemical leakage/ Gas leakage	Critical	NA	NA
C.	Live or dead insect found in the unit	Critical	NA	NA
d.	Electrical safety warning label/ silkscreen missing, wrong type or badly printed	Critical	NA	NA
e.	AC rating label/ silkscreen missing, wrong content or illegible	Critical	NA	NA
f.	Wrong national type AC plug/ cable or no certificate/ approval	Critical	NA	NA
g.	Damaged AC plug or cable that may cause electrical shock to the user	Critical	NA	NA
h.	Exposed metal parts inside unit or adaptor that may cause electrical shock to the user	Critical	NA	NA
i.	Power switch loose assembly/ damaged, connector not covered with insulation tube	Critical	NA	NA
j.	AC cable's clamp or strain device loose assembly or damaged that may cause potential risk	Critical	NA	NA
k.	Wrong fuse type or wrong rating (current, voltage, fast/ delay type)	Critical	NA	NA
l.	Audible sparking noise, smell, smoke, high temperature while power on/ off or operating	Critical	NA	NA
m.	Foreign material inside the unit that may cause short circuitry	Critical	NA	NA
n.	Missing/ non-compliant warning/ caution label or marking	Critical	NA	NA

1 S	afety			
	Other incorrect or missing/ non-compliant label			
	or marking (Class II, CE, WEEE, FCC, EMC)	Critical	NA	NA
•	Missing other client-specific label or marking (Green dot, Recycle, Fragile, or other marks)	Critical	NA	NA
q.	On-site test failed with safety issue	Critical	NA	NA
2 A	ppearance			
2.1	General appearance		Class	
a.	Rust	NA	Major	NA
b.	Oxidation	NA	Major	Minor
c. I	Bent	NA	Major	Minor
d.	Deformed metal	NA	Major	NA
e.	Cracked metal	NA	Major	NA
f.	Dirt stain	NA	NA	Minor
g.	Glue stain	NA	NA	Minor
h.	Colour stain	NA	NA	Minor
i. (Colour shade	NA	NA	Minor
j. l	Decay	NA	NA	Minor
k. 3	Solvent mark	NA	NA	Minor
	Serial number not coincidence with export pack, gift box and main unit	NA	Major	NA
	Missing/ wrong labels (without safety information)	NA	Major	NA
	Torn/ damaged/ poor cutting on labels	NA	Major	Minor
	Missing or wrong parts	NA	Major	NA
p.	Missing protective film on LCD (if applicable)	NA	Major	NA
q.	Rainbow mark on display	NA	Major	Minor
r.	Damaged/ crack	NA	Major	Minor
s. (Colour mismatched	NA	Major	NA
	Colour shade variation between 2 assembly parts	NA	Major	Minor
	Scratch mark/ flaw mark/ dent mark/ press mark/ dirt mark	NA	Major	Minor
	Paint/ plating uneven/ bubble/ spotter mark/ polish	NA	Major	Minor
w. I	Loose assembly parts	NA	Major	NA
x. (Gap > 1mm between assembly parts	NA	Major	NA
-	Screw head damaged and could not be stripped off	NA	Major	NA
z. I	Key, button, switch jammed, loose or no feeling	NA	Major	NA
aa.	Missing rubber feet	NA	Major	NA
	Bottom uneven	NA	Major	Minor
2.2	Printing		Class	
	Incomplete silk screen printing	NA	Major	Minor
	Silk screen printing off position	NA	Major	Minor
	Silk screen printing on wrong position	NA	Major	NA
	Smeared silk screen printing	NA	Major	Minor

2 Appearance			
e. Incomplete tampo printing	NA	Major	Minor
f. Tampo printing off position	NA	Major	Minor
g. Smeared tampo printing	NA	Major	Minor
h. Tampo printing on wrong position	NA	Major	NA
i. Decal off position	NA	Major	Minor
j. Incomplete decal	NA	Major	Minor
k. Decal printing out of register	NA	Major	Minor
Decal color off tone	NA	Major	Minor
m. Torn decal	NA	Major	Minor
n. Decal printing smeared	NA	Major	Minor
o. Sticker peel off	NA	Major	Minor
p. Torn sticker	NA	Major	Minor
q. Printing out of register	NA	Major	Minor
r. Printing smeared	NA	Major	Minor
3 Function			
3.1 General function		Class	
a. Can't power on/ off	NA	Major	NA
b. Auto power on/ off	NA	Major	NA
c. Unit malfunction or abnormal function or intermittent function	NA	Major	NA
d. Motor abnormal noise	NA	Major	NA
e. Motor speed out of spec	NA	Major	NA
f. Other abnormal noise from unit	NA	Major	NA
g. LCD/ LED/ remote controller malfunction or abnormal function	NA	Major	NA
h. LCD/ LED incorrect display or illegible	NA	Major	NA
i. Remote control distance & angle out of specification	NA	Major	NA
j. Indicator light is not workable (if applicable)	NA	Major	NA
k. Absence of any function which stated in user manual	NA	Major	NA
High/ mid/ low speed not coincidence to selector	NA	Major	NA
m. Unit noise/ buzz when working	NA	Major	NA
n. Buttons no function	NA	Major	NA
o. Buttons cannot rebound	NA	Major	NA
p. +/- button reversed	NA	Major	NA
q. Other functional findings according to user instruction manual	NA	Major	NA
r. On-site test failed without safety issue	NA	Major	NA
1. On site test failed without safety issue			
4 Packing			
4 Packing		Class	
4 Packing 4.1 General packing	Critical	Class NA	NA
4 Packing 4.1 General packing	Critical Critical		NA NA

4	Dealing.			
	Packing			
d.	Incorrect carton/ case pack assortment	Critical	NA	NA
e.	Missing/ incorrect packaging material	Critical	NA	NA
f.	Missing product identification	Critical	NA	NA
g.	Incorrect carton weight	Critical	NA	NA
h.	Incorrect colours, sizes and quality of assortment in cartons	Critical	NA	NA
i.	Country of origin on carton not matching	Critical	NA	NA
j.	Incorrect packing method	Critical	NA	NA
k.	Inadequate carton thickness	NA	Major	NA
l.	Carton sealed incorrectly (stapling, tape or glue)	NA	Major	NA
m.	Cardboard inlay on top/ bottom side missing	NA	Major	NA
5	Sales packaging			
5.1	General sales packaging		Class	
a.	Package seam split	NA	Major	NA
b.	Package deviation	NA	Major	NA
C.	Visible glue, dirty, oil, contaminated, filthy, wrinkle or poor cut	NA	Major	Minor
d.	Package damaged/ dampened/ deformed	NA	Major	Minor
e.	Missing/ incorrect instruction	NA	Major	NA
f.	Illegible or incorrect printing on price tags/ labels	NA	Major	NA
g.	Not pressed, folded, hung, poly-bagged and packed as specification	NA	Major	NA
h.	Components missing or incorrect	NA	Major	NA
i.	Foreign material within or on the article, hampering use or function of article	NA	Major	Minor

Data-driven supply chain assurance for consumer products



Eurofins Consumer Products Assurance (Eurofins CPA) provides comprehensive supply chain assurance to the consumer product industry through factory audit, product inspection and training. Powered by digital inspection platform **Eurofins Assurance OnLine**, we support buyers and suppliers in achieving compliance and continuous improvement across a number of parameters, including social and labour, environmental, security, technical, product quality and people capacity.







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Data-driven supply chain assurance for consumer products



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